

# Opting In and Out of Amazon Sidewalk

[Amazon Sidewalk](#) is a shared network that helps Ring devices stay online by allowing them to work during internet outages.

You can opt in or out of Amazon Sidewalk at any time.

How do I opt-out of Amazon Sidewalk?

In order to opt-out of Amazon Sidewalk, follow these instructions:

- Open your Ring app
- Tap the three-lines in the upper left-hand corner of the screen
- Tap Control Center
- Tap Sidewalk
- Tap the Sidewalk slider button
- You will see a screen asking you to confirm that you want to disable Sidewalk
  - Confirm that you wish to disable Sidewalk.
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Repeat the above procedure to opt back in to Amazon Sidewalk.

Note: If you are using an Apple device and are using version 5.39 of the app or you're not using iOS 14.6, you may need to upgrade your device settings in order to complete the Sidewalk opt out process.