

Hearing Aid Education Seminar

Jill Mendez, AuD Tejas Hearing Aid Center jmendez@tejas-ent.com

Overview

- 1. Understand when it may be time to purchase a hearing aid or upgrade your current aids
- 2. Reconnecting to your world
- 3. Hearing aids simplified
- 4. Today's hearing aids
- 5. Learn about Tejas Hearing Aid Center

1. Warning Signs of Hearing Loss

You, your family members and/or friends...

- Can hear but do not understand.
- Have difficulty hearing in restaurants and/or places of worship.
- Frequently ask people to repeat.
- Look at people's faces to assist in understanding speech.
- Turn up the volume of the TV and/or radio.
- Feel that everyone mumbles or doesn't speak clearly.

1. When to Consider New Hearing Aids?

- When your technology is antiquated!
- You are struggling to hear your family and loved ones.
- You take your hearing aids out in noisy environments.
- Your hearing has changed significantly.
- You take your hearing aid out to use the telephone.
- You are spending a lot of money on repairs.
- You've stopped wearing your current hearing aids!!!

Reconnecting to your world

2. Benefits of improved hearing

National Council on Aging Study of adults 50 and older 93% of hearing aid wearers reported significantly improved quality of life including improvements in:

- personal relationships
- self-esteem
- life overall

•Family members reported an average of 15% greater benefit than the person wearing the hearing aids



Important Facts About Hearing Aids

- Hearing aids can improve your quality of life
- The more you know about them, the better your decision will be
- You don't have to be self-conscious about wearing hearing aids
- Hearing aids will help you hear better in a variety of listening environments
- Advance hearing aid technology can improve your understanding in moderate amounts of background noise

What is the Best Hearing Aid on the Market?

- Several very good major brands, but there is no single "best hearing aid"
- Best hearing aid is one that suits an indivdual's unique lifestyle and hearing loss.



Choose the best hearing solution

- Consider your longterm needs
- Your hearing professional recommends the best possible solution for your hearing loss and lifestyle
- Your involvement, expectations and level of motivation play a major role in a successful outcome



Appropriate Hearing Aid Selection

- Which are the best hearing aids for me?
 - The ones that meet your communication needs and lifestyle.
 - And the ones that you will wear!!
- Considerations when choosing the correct amplification:
 - Hearing Loss?
 - Technology?
 - Binaural?
 - Comfort?
 - Style?



How do I choose the right one?

- Hearing aids range in:
 - Technology
 - Flexibility
 - Size and style
 - Effectiveness within a noisy environment

all of the above affect the price

Hearing aids simplified

Are all hearing aids the same?

- •Hearing aids range in:
 - Technology
 - Flexibility
 - Size and style
 - Effectiveness with noisy environment



•All of the above affect price

Hearing aid technology

•Digital

- Clear, comfortable sound
- Precisely fitted to your hearing loss and lifestyle
- Reduced background noise
- More than 97% of hearing aids sold today

Conventional

- Limited flexibility limits on sound quality
- One listening setting



Dynamic Loudness Adjustment-Technology Loud Sounds



Common Features

- Directional Microphones
- Multiple Channels
- Multiple Customized Listening Programs
- Noise Reduction
- Feedback Cancellation
- Telecoil
- Smart Speak Signaling

Flexibility

•Everyone's hearing needs are unique

- Degree and configuration (shape) of hearing loss
- Tolerance to loud sounds
- Listening environments

•Hearing aids can be customized to your hearing needs

Size and style



•Behind the ear (BTE)





BTE with thin tube



Ultra small RIC (Receiver in canal)



Full shell





Half shell and canal



Completely in the canal (CIC)





Micro CIC

unitron. Hearing matters

Receiver in Canal Technology

- Ultra-small design
- Cutting edge technology
- Goes beyond small size and great looks
- Comfortable because your ear canal stays open

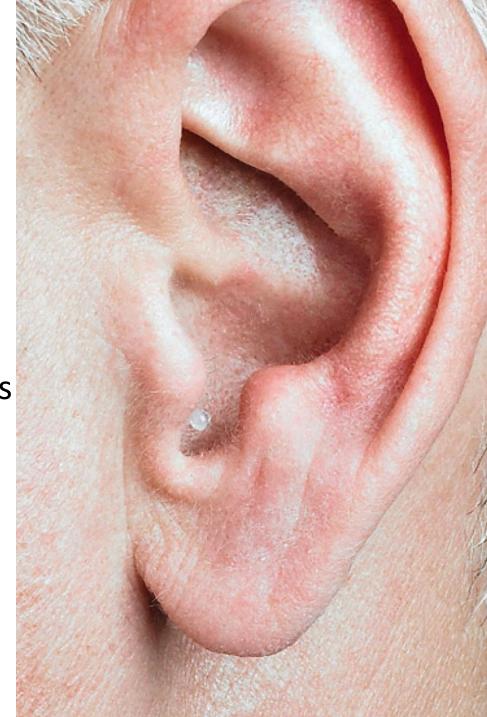




Micro CIC

- Incredibly small size
- Natural sound quality
- Quantum micro CIC has both





Hearing in noise

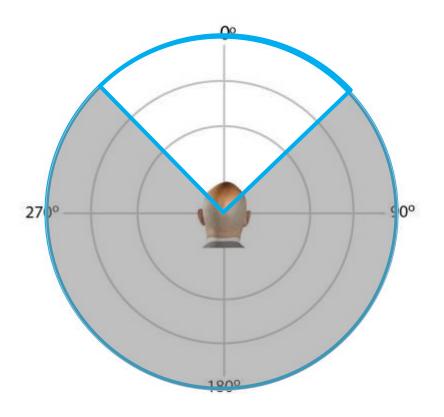
- •A normal hearing system can:
 - Detect and focus on speech
 - Tune out unwanted "noise"
 - Automatically minimize annoying sounds to enhance speech

Hearing loss disruptsthese natural abilitiesHearing aids can help



Hearing in noise: directional microphones

- •Directional microphones
 - Sound from the front is enhanced – face-toface conversations are amplified
 - Sound from behind is reduced noise is suppressed



Directional microphone

Customized Listening Programs

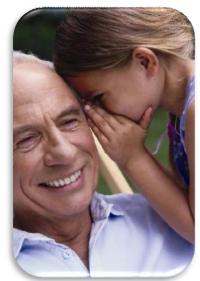
Specialized programs or settings to meet wearers individual lifestyle.



Smart Speak Signaling

- Announces which listening program you've chosen
 - Avoids confusion (only audible to the wearer).
- Recorded speech available in 22 different languages.
- Alerting you of status changes within the instrument, such as "Battery low."







One hearing aid or two?

•If there is hearing loss in both ears, you should wear two hearing aids. Why?

- Better sound sensitivity "stereo" quality
- Improved ability to locate sound
- Easier to understand speech in noise

•When you have vision loss, you don't just put glasses on one eye. Your ears are the same!



Today's hearing aids

Compare hearing aids-Technology

•Premium

Fully automatic digital hearing aids for busy, active lifestyles with many listening environments

Advanced

 Enhanced automatic performance for active lifestyles and multiple listening environments

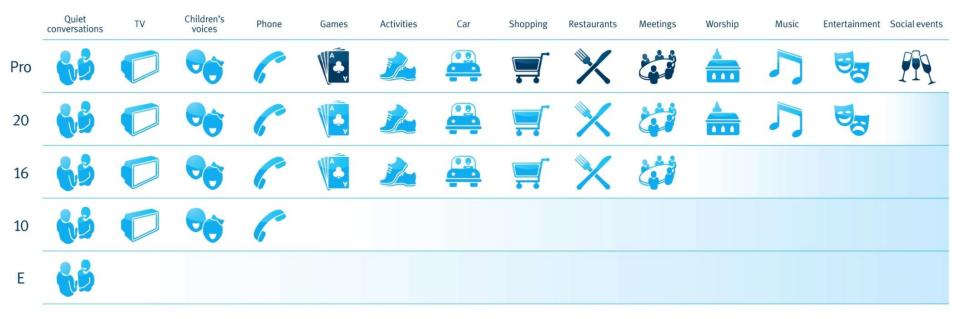
•Basic

Automatic performance with innovative features

•Entry level

– Manual programs with innovative technologies

Get the hearing aids best suited for your hearing loss and lifestyle



Hearing aids: Common features

AntiShock™

takes care of sudden uncomfortable sounds, like door slamming

Speech Enhancement

improves the clarity of speech

Noise reduction

reduces unwanted noise to improve comfort

Wind noise manager

detects and suppresses wind noise for comfort

Advanced feedback management to stop whistling



Hearing aids: Common Features

Unitron wireless features expand your connection to the people, places and technologies in your life

- Automatic communication between hearing aids
- Hear phone conversation in both ears
- Convenient, hands-free usage of Bluetooth[®] enabled cell phones and other audio devices
- Comfortable television listening for everyone



Common features

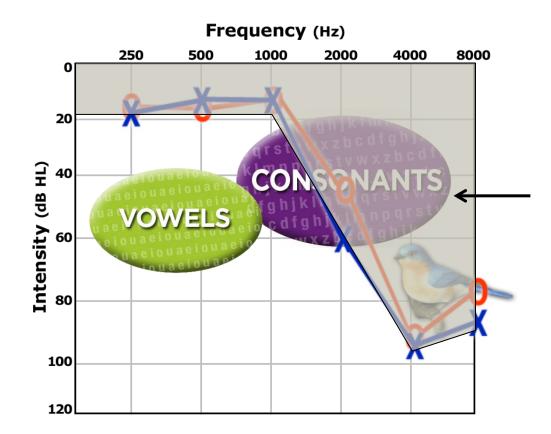
- Wireless
 - Automatic communication between hearing aids
 - 3D high-definition hearing
 - Continuous sharing of critical environmental and speech information
 - Hear phone conversations in both ears
 - Convenient, hands-free usage of Bluetooth enabled cell phones and other audio devices
 - Comfortable television listening for everyone

Features

- Data logging
- Automatic program changes
- Remote control
- Feedback suppression
- Automatic acclimatization
- High Frequency shift/compression

Audibility Extender

• Works to transpose (move) inaudible sounds into the wearers audible hearing region.



New features

- Self-learning
- Binaural phone
- Wireless connectivity

 Direct-to-hearing-aid streaming of media devices or through a body worn device

• HydraShield, Nanocoating, etc

- Water-and-wax- repellent moisture protection

Hearing in noise

- Normal hearing system can:
 - Detect and focus on speech
 - Tune out unwanted "noise"
 - Automatically minimize annoying sounds to enhance speech

Hearing loss disrupts these natural abilities Hearing aids can help

Hearing in noise: SpeechZone™

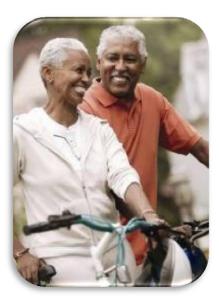
- Both hearing aids work together to automatically zone in on speech
- More natural listening in the toughest situations
- Automatically

Hearing in Noise: Directional Microphones

- Directional Microphone
 - Sound from the front is enhanced
 - Face-to-face conversations are amplified
 - Sound from behind is reduced. Noise is suppressed

Noise Management and Analysis

- Continually analyzing incoming sounds.
- Identifies the acoustic sound patterns as speech or noise.
- Tailors amplification based upon your individual hearing loss.
- Preserves speech understanding while minimizing the negative effects of noise.









Tinnitus Management

Over 50 Million Americans Effected

- Tinnitus = ringing/buzzing in the ears
- Causes:
 - Hearing loss
 - Exposure to loud sounds
 - Ear infections
 - Some medications
 - Other: smoking, alcohol

- Aging
- Stress
- Excessive ear wax
- High blood pressure



- There is *NO cure* for tinnitus but a promising feature is now available.
- Introducing the Widex Zen Tinnitus Therapy Program

Xino Tinnitus

- Nearly invisible in-ear device
- Soothing sound options that you can fine-tune to counterbalance the unique irritating sound you hear
- Ability to adjust stimulus sound frequency, modulation and volume
- Provides tinnitus relief and can perform as a hearing aid
- Available in Basic & Advanced Technology Levels



Widex Zen Therapy

- Specialized sound therapy program used for tinnitus management and treatment.
- Zen tones are clinically proven effective in reducing adverse reactions to tinnitus.
- Provides relaxation and can improve concentration.
- Only available in Widex hearing aids.
- Available in all levels and styles.



Hearing Aid Accessories

- Remote control
 - Enables wide range of adjustments to your hearing aids for hand-on control
 - Simple, easy-to-use option as well
- Bluetooth interface
 - Wireless connectivity to a range of audio sources and remote control capability
 - Television streaming
 - Remote microphone to hear companions easily in challenging environments

Hearing aid Accessories

Wireless Connectivity

- Introducing WIDEXLINK[™] -
 - Revolutionary wireless communication designed specifically for hearing aids.
 - Patented created and owned by Widex.
 - Providing high quality stereo sound, echo-free wireless communication to external audio devices.
 - Cell-phone, TV, Stereo, I-Pod, DVD Player
 - Utilizing DEX assistive listening devices from Widex.





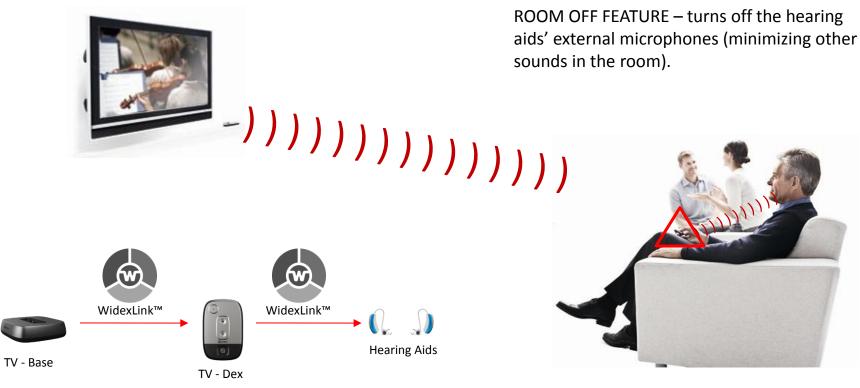




TRUE-ISP Technology

Wireless Connectivity

TV-DEX



Wireless Connectivity

M-DEX

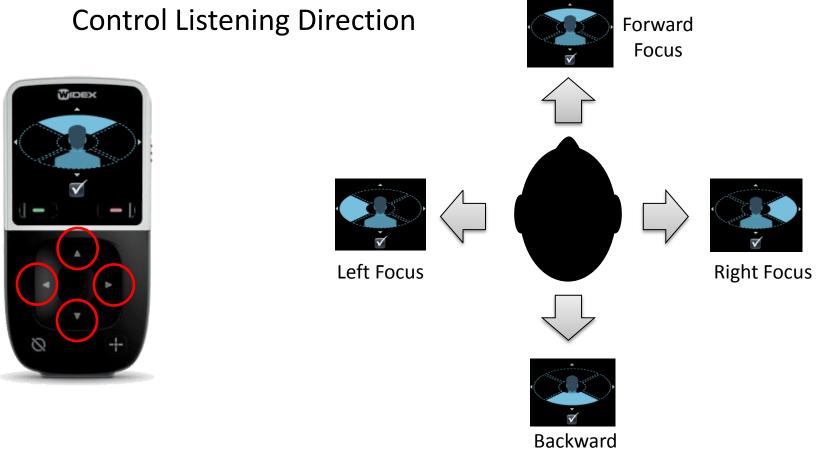


 ROOM OFF FEATURE – turns off the hearing aids' external microphones (minimizing other sounds in the room).



Focused Listening

FREE FOCUS =



Focus

Surflink accessories

- WIRELESS HEARING AIDS
 - Combined with SurfLink[®]
 accessories, you can easily
 enjoy TV, music and cell
 phone conversations
 - SurfLink Mobile
 - Microphone
 - Receiver
 - SurfLink Media
 - SurfLink Remote



Unitron hearing aids: Optional accessories

Smart Control remote

enables a wide range of adjustment in your hearing aids for "hands-on" control

Unitron remote control

simple, easy-to-use control over your hearing aids

uDirect[™] 2

wireless or wired connectivity to a range of audio sources and remote control capability

uTV™ 2

for television the way it was meant to sound

uMic™

hear companions easily in challenging environments



VFUSION RECHARGEABLE BATTERY SYSTEM

- Convenience
 - Replace VFusion batteries once every 6 months
 - No longer need to carry spare batterie: FUSION
 Battery Life per charge: 16-18 hours
 - Battery Life per charge: 16-18 hours
 - Recharge time: 6 hours
- **Environment Friendly** •
 - 95% of the battery elements can be recycled and reused
 - Compatible with non-wireless hearing aids using size 13 and size 312 batteries



After purchasing a hearing aid

Realistic Expectations of Widex Hearing Aids

- Dynamic range of hearing soft sounds audible and loud sounds are comfortable.
- Significantly improved hearing in most situations.
- Improved hearing in moderate amounts of background noise.
- Understanding speech better when hearing aids are worn consistently.

Realistic Expectations

- Expect your own voice to sound different
- Expect sounds to be louder than you remember
- Expect to hear things you have not heard for awhile
- Expect certain listening environments to be easier than others
- Expect sounds to become more natural in three to four weeks
- Be patient! It take time to adapt to new stimulation

It's time to get more out of life





- Providing complete hearing healthcare services to the community since 2002
- We are opening a brand new state-of-the-art facility in April on Wyoming Springs Drive in Round Rock
- Our staff consists of:
 - Oscar Tamez, M.D.
 - Jill Mendez, Au.D.
 - Audrey Suarez, office manager
 - Kristine Salazar, reception
 - Nettie Natal, check-out
 - Renae Whinery, Medical Assistant
 - Valarie Thamez, Medical Assistant



- What sets us apart:
 - Medical practice for comprehensive ear care
 - No sales pressure
 - 2 week free trials
 - No return fee after trial period
 - Same day appointments if necessary

Lunch and Listen

- Who:
 - Current hearing aid users who are not happy with their performance in background noise
- What:
 - Free lunch to demo Widex hearing aids
 - Please bring current hearing aids to compare
- Where:
 - Salt Grass Steakhouse, exit 254 Round Rock
- When:
 - April 17th at 12:00

Please sign up so I can set up an appointment to program the demo hearing aids and order earmolds if necessary