

HEARING SOLUTIONS SIG

Sun City Texas Computer Club

March 12, 2020

**Computer Club Membership entitles you to attend any
Club Special Interest Group. Thank you for coming today.**

*T-Coil News from
Dr. Ashley Richburg
Hill Country Audiology
Georgetown, TX 78628*

*100 River Hills Dr Ste 105
(512) 763-8855*

*"Our office reception area is looped for
T-coil. Come in to determine if your T-
coil hearing aids are working properly."*



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How to COMMUNICATE EFFECTIVELY when dealing with HEARING LOSS

INFORMATION FOR THE PERSON WITH
HEARING IMPAIRMENT **AND THEIR
CONVERSATIONAL PARTNER**

LET'S TALK ABOUT
HEARING



HEARING
MAKES IT
POSSIBLE
TO:

- DETECT AND RECOGNIZE
MEANINGFUL
ENVIRONMENTAL SOUNDS
- IDENTIFY THE SOURCE AND
LOCATION OF A SOUND

BUT MOST IMPORTANTLY.....

PERCEIVE AND UNDERSTAND

*SPOKEN
LANGUAGE*

WHICH ALLOWS US TO

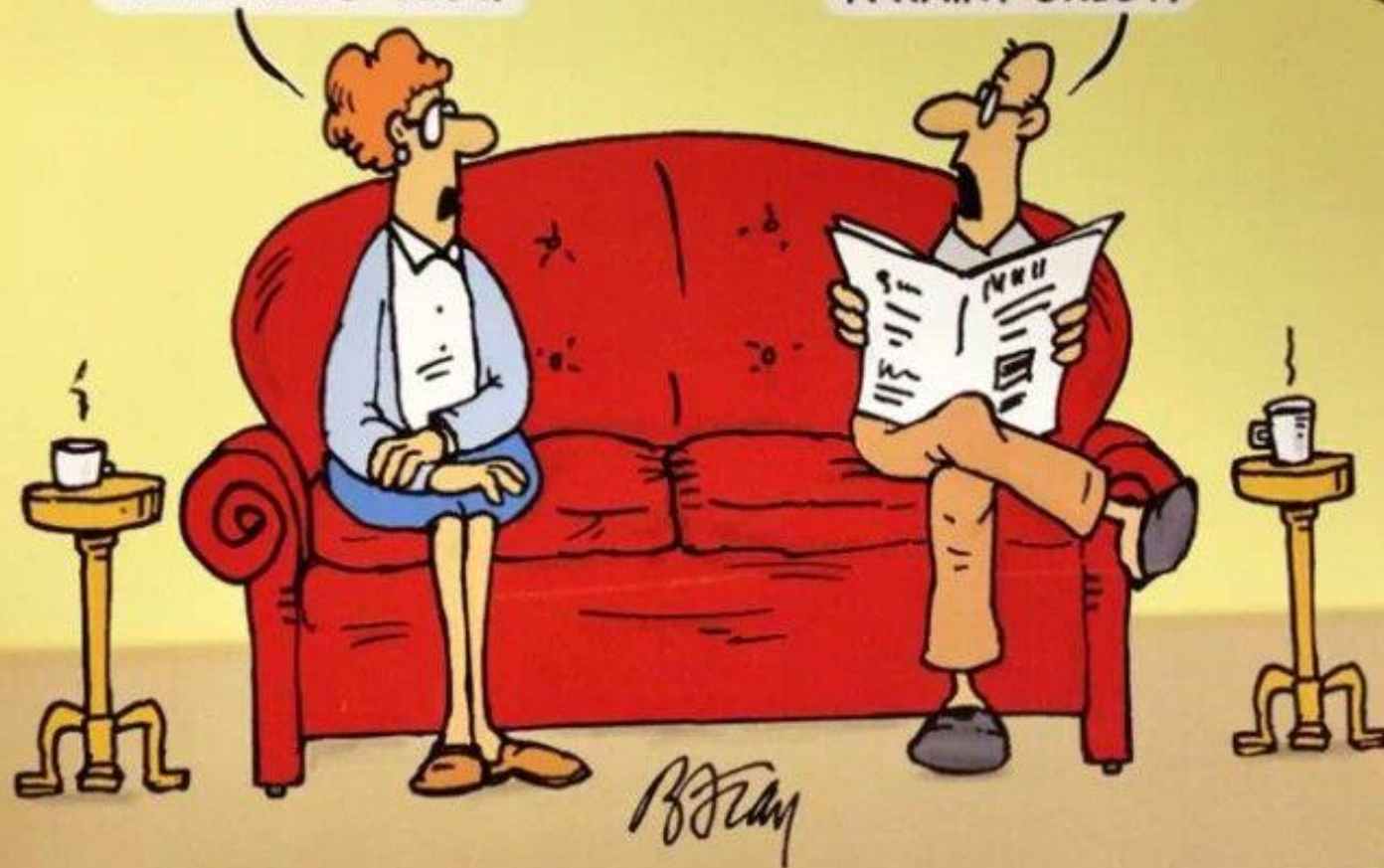
COMMUNICATE

with

OTHERS

I THINK YOU NEED
A HEARING TEST!

WHY THE HECK DO I NEED
A HAIRY CHEST?



DIFFICULTY HEARING AFFECTS ALL SITUATIONS

HOME

WORK

SOCIAL

BUSINESS

COMMUNITY

AND CAN LEAD TO...

- FRUSTRATION
- DEPRESSION
- SOCIAL WITHDRAWAL

HEARING AIDS

CAN HELP, BUT NOT IN
ALL SITUATIONS

So, what is
the GOOD
news?



You have a conversational partner!



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YOUR CONVERSATIONAL PARTNER HAS A ROLE



HEARING



SPEAKING

There are STRATEGIES that
FRIENDS and FAMILY can
follow to
IMPROVE the CONVERSATION
for the Person with Hearing
Loss

GAIN ATTENTION FIRST

- SAY THEIR NAME
 - *They will be aware that you are speaking to them, and can give you full attention*
- TOUCH THEIR HAND, ARM OR SHOULDER LIGHTLY
 - *They will not miss the first part of the conversation*

FACE THE PERSON WITH HEARING LOSS

- “SPEECHREADING” HAPPENS NATURALLY
- ALLOWS THE LISTENER TO SEE FACIAL EXPRESSION

Remember to keep your hands away from your face while speaking

No food or gum in mouth

EVALUATE THE ENVIRONMENT

- ***GOOD LIGHTING:***

Poor lighting causes shadows

Strong light from behind is sometimes too bright to look into

- ***LIMIT BACKGROUND NOISE:***

Excessive noise makes it very difficult to hear and understand

Turn off TV or radio if possible, at least during the conversation

Might need to move to a different room or area

SPEAK DISTINCTLY

- ***SAY***
- ***EACH***
- ***WORD***
- ***SEPARATELY***

USE PAUSES

- **TO ADD MEANING**
- **ALLOW FOR PROCESSING OF INFORMATION**

IT CAN TAKE A LITTLE EXTRA TIME TO PROCESS AND UNDERSTAND WHAT IS BEING SAID. PAUSING WILL ALLOW THE LISTENER TO “CATCH UP”.

REPHRASE!

RATHER THAN SIMPLY REPEAT WHAT YOU SAID, SAY IT A DIFFERENT WAY.

*IF YOU SAID “I’M FIXING DINNER”,
CHANGE IT TO “I AM COOKING YOUR
SUPPER”*

GIVE CLUES WHEN CHANGING SUBJECT/IDEA



SUPPLEMENT YOUR SPEECH

SOMETIMES YOUR LISTENER WILL BENEFIT FROM
USING AN APP OR TEXT TO HELP UNDERSTAND.

SMARTPHONES CAN BE USED TO PRINT OUT WHAT YOU ARE SAYING

What if you
have a weak or
very quiet
voice?



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“INTENT”, NOT LOUDNESS, HELPS UNDERSTANDING

- Speak with purpose and clarity
- Clearly enunciate
- You may need to over-articulate

If you have a very weak voice
or poor speech quality....

See a Speech-Language Pathologist!

