

HEARING SOLUTIONS SIG

Sun City Texas Computer Club

May 9, 2019

**Computer Club Membership
entitles you to attend any Club Special Interest Groups.
Thank you for coming today.**

Members Sharing

With

Members

**We want to hear YOUR
Questions & Answers**

Progress of Hearing Reception In CA Facilities

Louise Smith

- ▶ Hearing Loops, Signs and Receivers
 - As far as we know all hearing loops are working except the one at the new Retreat.

- ▶ Report problems to monitors,
AND to me at Louise Smith 830-613-6917
Lsmith77025@gmail.com

- ▶ Wear something that identifies you as hard of hearing and get preboarding at Southwest
 - Pretty buttons at <https://www.zazzle.com/hard+of+hearing+buttons>

- ▶ Phonak Audeo Marvel will now connect to Android phones, BUT . . .

- ▶ Difference between CLASSIC Bluetooth and Low Energy Bluetooth channel developed by Apple
 - Classic Bluetooth uses much more battery than the Low Energy Bluetooth channel that Apple created for hearing aids. You can get a rechargeable but still does not give great battery life if you really use streaming.
 - CLASSIC Bluetooth which can be used by any device (think Fitbit) is a very high energy channel AND
 - Only ONE device can be paired at any one time. So you cannot pair your phone to hearing aids AND a Bluetooth speaker. You cannot pair your hearing aids and a fitbit to your phone.
- ▶ GN Resound and Google announced last fall a partnership that will enable a full spectrum of direct streaming from Android devices to Hearing Aids
 - Not available now, but watch GN Resound Ad's for this
- ▶ Costco Hearing Aids
 - Costco Resound and Costco Phonak are not the same aids as Resound and Phonak sold by Local Hearing Aid Providers. They may however, be all you need, so **compare features carefully**.
 - Costco aids can NOT be programmed by anyone other than Costco.

Veterans Don't Give Up

Ed Quillen

Veterans Don't Give Up

Questions:

- How many here are Veterans?
- How many Vets depend on the VA for at least some health Care?
- Veterans Choice program for care outside the VA System

TriWest is the Contractor for
management of authorization & payment

Veterans Don't Give Up Cont'd

VA General Information:

- Determine VA Health Care eligibility
 - Website: <https://www.va.gov/health-care/eligibility>
- Priority Group (1 of 8) is determined by your Vet Status.
 - Level 5 (or lower) required to qualify for Hearing Aids

Veterans Don't Give Up Cont'd

Miscellaneous:

- **Temple Audiology contact:**
 - 1-800-423-2111 or 254 778-4811
 - If hearing test is required – must make an appointment (may take a month)
 - For all other needs – walk in.
- **Wilco Veterans Service Office:**
 - **100 Wilco Way & SE Inner Loop**
Georgetown, TX 78626
512 943-1900 – Donna Harrell, Director

Does it Matter Where You Go for Hearing Solutions

Nelda McQuary

Does It Matter Where You Go For Hearing Solutions?

Experts advise that successful solutions for Hearing Loss may greatly depend on the individual you select for help - .

- First, how far are you willing to drive?
- What are the qualifications of the individual you will be entrusting for your hearing success?
 - Doctor of Audiology
 - Hearing Aid Specialist
 - Number of years experience
 - Own their practice; work for large facility; can they make their own decisions or have to follow company policies

Y

ou You can usually get these answers from an Internet search.

Does It Matter Where You Go For Hearing Solutions?

Perhaps you can find these answers by calling the office.

- What brand of hearing aids do you carry? More than one?
- Do you have preferences for certain manufacturers?
- How long does it take to get an appointment?

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First visit.

- Take a list of questions & list your hearing priorities.
- Did the hearing tests seem compressive?
- Do you feel the Audiologist is really concerned about your hearing health or steering you to a certain aid without discussing options.
- Do not feel obligated to buy before you check more options.

Does It Matter Where You Go For Hearing Solutions?

Get these answers.

- Do you use Real Ear Measurements?
- Cost? Technology level? When due?
- What services are provided? Extra fees?
- Will I need more accessories? How to use phone app.
- Trial period? Refund policy? Restocking fee?
- Manufacturer warranty?
- Will you continue cleaning & servicing my aids after manufacturer's warranty expires? For how long? Any fees?
- T-coil? Rechargeable batteries?

Does It Matter Where You Go For Hearing Solutions?

Important -

- Do you feel the Audiologist is really concerned about your hearing health or steering you to a certain aid without discussing options.
- Do not feel obligated to buy before you check more options.
- Get copy of audiogram.

Leasing Options for Hearing Aids

Check this out:

- Care credit or Allegro credit.
- Ask Audiologist for details.

NEXT MEETING
September 12, 2019

Have an enjoyable & safe summer.

For Info – Nelda McQuary
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